I do not have the Canon printer (UM_Printer) installed on my computer.
Affected users: UM Employees
Affected items: Printer

To setup the Canon printer (UM_Printer) manually follow the procedure below.
To setup the printer as the default printer check our knowledge item on the subject.
To setup the printer on your personal device check the Canon help website.

AthenaDesktop
Step 1: In the Start menu search and run the following (in the order as described below)
First - "2 -update UM AD-groupmemberships"
Second - "1 ? Restore UM Drive Mappings"
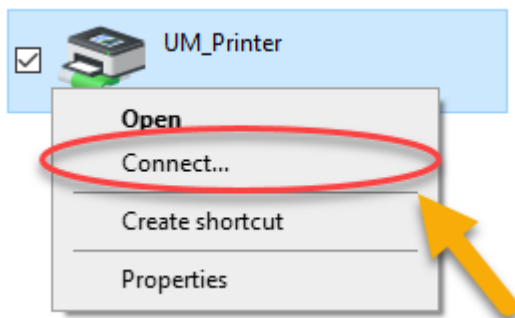The printer "UM_Printer" should be added within a minute.

non-AthenaDesktop
Step 1: Click "Start"
Step 2: Type "\\um-vm0112"
Step 3: Right-clik "UM_Printer" and choose "Connect"
The printer will start to connect. A progress screen will appear after seconds. Installation takes about a minute.

How to install drivers manually:
VDI has the drivers installed and you can print with Canon there.
The new Canon queue is called "UM_printer on um-vm0112".

If you have an AthenaDesktop laptop, you can do the following:
Step 1: Connect to VPN if you are not connected to the cabled network of the UM
Step 2: Press start and open de AthenaDesktop folder
Step 3: Press "2 -update UM AD-groupmemberships"
Step 4: Wait for a moment to complete
Step 5: Press "1-Restore UM Drive Mappings"
Step 6: Wait for a moment (this may take several minutes)
Step 7: Open Control Panel - > Devices and Printers
Step 8: Verify you have UM_Printer on um-vm0112
Step 9: Optionally, you can set the printer on default if there are Canon printers installed on your location

If you have a UM computer (not AthenaDesktop)

The printer should be auto-installed when you log in to your computer while connected to a fixed network connection on campus

To manually install the printer follow the procedure below (or watch the video attached to this item)

Step 1: Go to [\\um-vm0112](\\um-vm0112)

Step 2: Right-click the UM_Printer printer

Step 3: Click "Connect"

Step 4: The printer will be installed and visible in Devices and Printers

If you want to install on your personal device

Step 1: Go to https://ummycampusprint.zendesk.com/hc/en-gb/categories/360002618799-Install-printer-drivers-and-Campus-Print-app to select the driver for your device.

Step 2: Download the driver

Step 3: Install the driver by following the instructions